

# Çalışma Tebliği Working Paper

# A Brief Assessment of Adults' Skills in Turkey: Results from Survey of Adult Skills (PIAAC)

Furkan Kavuncu

Sezgin Polat

Working Paper No: 2019-1

# A Brief Assessment of Adult' Skills in Turkey: Results from Survey of Adult Skills (PIAAC)<sup>1</sup>

Furkan Kavuncu

Bahcesehir University and BETAM <sup>2</sup>

# Sezgin Polat

Galatasaray University and GIAM <sup>3</sup>

## April, 2019

<sup>1</sup>We would like to thank Izak Atiyas and Alpay Filiztekin for their valuable comments and suggestions.The usual disclaimer applies.

<sup>2</sup>Betam, Bahcesehir University, Osmanpasa Mektebi Sokak No:4-6, 34353 Besiktas, Istanbul-Turkey. Email: furkan.kavuncu@eas.bau.edu.tr

<sup>3</sup>Galatasaray University, Ciragan Cd. 36, 34349 Besiktas, Istanbul-Turkey. Email: spolat@gsu.edu.tr

# Türkiye'deki Yetişkin Becerilerinin Değerlendirmesi: Yetişkin Becerileri Araştırması'nın (PIAAC) Sonuçları

#### Özet

OECD tarafından yürütülen Uluslararası Yetişkin Becerilenin Ölçülmesi Programı'nın (PI-AAC) altında yer alan Yetişkin Becerileri Araştırması, yetişkinlerin bilgi işleme yetilerine ilişkin önemli bir bilgi kaynağı oluşturmaktadır. Anket genel olarak üç farklı alanda becerileri ölçmeye çalışmaktadır: sözel beceriler, sayısal beceriler ve teknoloji zengin ortamlarda problem çözme becerileri . Araştırma ilk etapta 24 OECD ülkesini kapsarken Türkiye ikinci etapta dâhil edilen 8 ülke arasında yer almaktadır. IAAC'ta yetişkinlerin becerileri farklı zorluk derecelerindeki testlere tabi tutularak 0-500 puan aralığında puanlanmaktadır. Türkiye hem sözel hem de sayısal becerilerdeki ortalama skorlarıyla OECD ülkeleri arasında Şili'den sonra en kötü performans gösteren ikinci ülkedir. OECD ortalamasını temsil eden yetişkinler 5 yeterlilik seviyesi arasında en çok 2. ve 3. seviyelerde kümelenirken Türkiye 1. ve 2. seviyelerde yoğunlaşmaktadır. Bu durum Türkiye'de yetişkinlerin karmaşık görev ve problemler karşısında yeterli beceriye sahip olmadıklarını, sorun çözme performanslarının düşük kaldığı göstermektedir. Öte yandan sözel becerilerin sayısal becerilerine görece daha az gelişmiş kaldığı gözlenmektedir.

Eğitim düzeylerine göre ortalama yeterlilik puanlarına bakıldığında yüksek-öğrenimin özellikle sözel becerilerin gelişimine marjinal katkısının Türkiye'de oldukça zayıf olduğu gözükmektedir. Katkı sayısal becerilerde biraz daha güçlüdür. Bu durum eğitim sisteminin tüm kademelerinde sayısal yetilerin öğrenci değerlendirmesinde önemli ve anahtar bir faktör oluşuyla ilişkilendirilebilir. Hem sayısal hem sözel kategoride Türkiye'de yüksek-öğrenim düzeyindeki yetişkinlerin performansı OECD ülkelerinde lise eğitimine sahip birey-lerle aynı yeterlilik seviyesindedir. Yaş gruplarına göre incelenen puanlar göstermektedir ki en genç kuşak (16-24 yaş), 25-34 yaş aralığındaki bireylere kıyasla kısmen daha iyi performans göstermekte; OECD ortalaması ile karşılaştırıldığında ise beceri seviyesi hâlâ oldukça düşük kalmaktadır. Her iki becerinin yeterlilik puanlarında da toplumsal cinsiyet farkı 25 yaş ve yukarısına çıkıldıkça OECD ortalamasından ayrıştığı ve yeni kuşaklarda kapanan eğitim eşitsizliğinin beceri farkını kapattığı görülmektedir.

PIAAC, becerilerin yeterlilik düzeylerinin yanı sıra günlük yaşam ve işyerinde kullanım sıklığına ilişkin veri de sağlamaktadır. Okuma ve yazma becerilerinin işyerinde kullanımında Türkiye 2 puanın altında (hiçbir zaman kullanımam ile ayda birden az kullanırım arasında) kalan tek ülkedir. Sayısal becerilerin kullanım sıklığı 2 puanın biraz üzerinde olsa da OECD'nin 2.51 puanlık ortalamasının (ayda bir kereden fazla ve haftada birden az) altındadır. Bu becerilere daha az başvurulması işyerinde iletişim ve koordinasyonun daha az olduğuna işaret etmekte olup özellikle yüksek işbirliğinin, yazma ve okuma becerilerinin (rapor, talimat yazma ve okuma vb.) daha sık kullanılmasıyla yakından ilgili olduğu düşünülebilir. Beceri kullanımının az oluşu işgücü piyasasının bu becerileri yeterince ödüllendirmediğini dolayısıyla bireylerin yeteneklerini geliştirmeye yatırım yapmamayı tercih ettiğini düşündürmektedir. Nitekim PI-AAC verileri, becerilerdeki yetkinliğin çalışanın ücretini açıklayan faktörler içindeki payının Türkiye özelinde oldukça düşük olduğunu göstermektedir. Öte yandan becerilerle işgücü piyasası arasındaki ilişki, işgücü piyasası dinamikleri ve yapısal faktörler gözetilerek değerlendirilmelidir. Türkiye'de küçük firmaların payının yüksek oluşu, ücretli çalışanların tüm çalışanlar içindeki payının (%68) OECD ortalamasının altında kalması, teknoloji ve bilgi yoğun sektörlerin yarattığı istihdamın toplam istihdamdaki payı gibi etkenler yetişkinlerin beceri yeterliliği ve beceriye başvurma sıklığını açıklamada önemli etkenler olarak dikkate alınmalıdır.

Türkiye'de yetişkinler karmaşık bilgi işleme yetisi gerektiren durumlarda OECD ülkelerine kıyasla yetersiz kalmış; yalnızca basit ve görece düşük vasıf gerektiren görevlerde iyi performans sergileyebilmişlerdir. Yeterliliğin yanında becerilerin kullanım sıklığı da hayli düşüktür. Eğitim sistemi, yapılan maddi ve fiziki yatırımlara rağmen bireylerin sözel ve sayısal becerilerine yeterince katkı yapamamaktadır. PIAAC sonuçları Türkiye eğitim sisteminde nicel olarak sağlanan başarının niteliksel gelişme ile tamamlanması ihtiyacını ortaya koymaktadır. Öte yandan işgücü piyasasında, sayısal ve sözel becerilerin getirisinin düşük olması işgücü talebinin yapısına ilişkin başka kurumsal sorunların altını çizmektedir. Firmaların yarattığı teşviklerin yetersiz oluşu, beceri gelişimi önünde kısıtlayıcı bir engel olup çalışanların becerilerine yaptığı yatırımın düşük kalmasına sebep olmaktadır.

#### Summary

The Survey of Adults' Skills, a product of the OECD Programme for the International Assessment of Adult Competencies (PIAAC), provides a useful source of information on adults' proficiency in three key information-processing skills: literacy, numeracy and problem solving skills in technology-rich environments. The first round of the PIAAC covers 24 countries and Turkey was included later in the second round along with eight countries.

In the PIAAC survey, individuals are tested through numerous tasks at various difficulty levels, which are attributed to a total score ranging from 0 to 500 points. Among the OECD countries, Turkey ranks the second last after Chile with the lowest score in both literacy and numeracy skills. While the performance of adults in OECD countries are mostly grouped at the levels 2 and 3 (out of 5 levels of proficiency), adults in Turkey are concentrated at levels 1 and 2 which indicates that individuals in Turkey do not have the adequate set of skills against complex tasks and problems and perform poorly at problem solving. One striking observation is that literacy skills are relatively less developed than numeracy skills compared to OECD country averages. If we compare mean scores of educational levels, it is noteworthy to see that marginal improvement of tertiary level in Turkey significantly smaller compared to other OECD countries. This improvement is slightly better at numeracy skills, which is rather intuitive, given the fact that numeracy is regarded as a key element and more important factor in student assessment at all education levels in Turkey. Both in literacy and numeracy skills, individuals with tertiary education in Turkey perform the same as individuals with secondary education in the OECD countries. In terms of generational differences, while the youngest generation (16-24) performs better than age group 25-34, their proficiency level is still significantly lower than OECD average. For gender gap at proficiencies, we observe that decreasing educational gender gap among younger generations reduces the gender gap at skill proficiencies as well and the gender gap in younger generation is not so different from **OECD** averages.

The PIAAC survey provides information on frequency of using skills at work and in daily life, along with proficiency levels. Results of skill use show that Turkey is the only country having an average score of less than 2 points (between never and less than once in a month) in use of writing and reading skills. Although frequency of using numeracy skills is slightly above 2 points, it is still far behind the OECD average score of 2.51 points (more than once in a month and less than once in a week). Given that the level cooperation, coordination and communication at work place are related to frequent use of writing and reading skills (writing and reading reports, instructions etc.), limited usage of skill at work place might indicate

lower productivity. Low level of skill use in the labour market might also reflects that skill use at work yields poor returns; thereby individuals prefer not to invest heavily in those skills. Accordingly, the PIAAC data shows that among the factors explaining worker's compensation, the share of skill proficiency is considerably smaller in Turkey compared to other OECD countries. Nevertheless, the relation between skills and labour market should be evaluated within a broader context to include structural and institutional factors such as dominance of small firms, relatively lower share of wage-earners (below the OECD average), limited employment share of technology and knowledge intense industries in total employment.

Adults in Turkey lack the skill proficiency required for sophisticated information processing task compared to the OECD countries and can only perform simple tasks requiring relatively low skills. Despite efforts in supporting and expanding education in levels, the training and education system can barely upgrade adults' skills in Turkey. Findings of the PIAAC survey reveal that the improvement in quantity should be complemented with progress in quality in Turkey. Moreover, low returns to skills put more emphasis on institutional issues concerning the structure of labour demand. Lack of incentives in firms could be a factor restricting skill development of workers and could lead to low investment in skill upgrading.

#### 1 Adults' proficiency in key information-processing skills

International Assessment of Adult Competencies (PIAAC) is conducted by OECD in order to assess adult proficiency in information-processing skills. These skills, namely literacy<sup>1</sup>, numeracy<sup>2</sup> and problem solving<sup>3</sup> in technology-rich environments are measured in order to provide better insight to policy makers in evaluating the labor market outcome of national education and training programmes. The survey also integrates the use of these skills at work and at daily life and offer further information on the individual perception of workers for their skill and qualification matches.

In this study, we will solely focus on those dimensions where Turkey differs from other OECD countries in the PIAAC survey. We will further limit our scope with literacy and numeracy proficiency in information-processing skills and exclude the section on problem solving in technology-rich environments.<sup>4</sup> The first round of PIAAC survey covers 24 countries/economies and Turkey was included later on the second round along with eight other countries. We will also restrict our comparison with OECD countries/economies that are part of this assessment and leave partner countries out.<sup>5</sup>

We provide a summary of description of proficiency levels in Table 1. In the PIAAC Survey, proficiencies of adults on literacy and numeracy are calculated through a complex process. Individuals are tested through various tasks which are attributed to a total score ranging from 0 to 500 points. Points obtained from different tasks vary according to degree of difficulty in terms of content, context and cognitive strategies needed to adapt. The 500-point scale range then is divided in six levels (from level 1 to level 5 plus below level 1) which define the proficiency level of adults in literacy and numeracy. Table 1 explains correspondent types of

<sup>&</sup>lt;sup>1</sup>Definition of literacy proficiency is given as "The ability to understand, evaluate, use and engage with written texts to participate in society, to achieve one's goals, and to develop one's knowledge and potential.", OECD (2016b), p. 90

<sup>&</sup>lt;sup>2</sup>Definition of numeracy proficiency is given as "The ability to access, use, interpret and communicate mathematical information and ideas, in order to engage in and manage the mathematical demands of a range of situations in adult life.", OECD (2016b), p. 91

<sup>&</sup>lt;sup>3</sup>Definition of problem solving is given as "The ability to use digital technology, communication tools and networks to acquire and evaluate information, communicate with others and perform practical tasks. The assessment focuses on the ability to solve problems for personal, work and civic purposes by setting up appropriate goals and plans, and accessing and making use of information through computers and computer networks.", OECD (2016b), p. 93

<sup>&</sup>lt;sup>4</sup>Many adults in all countries have no experience with computer use, extremely limited ICT skills, or low proficiency of problem solving in technology-rich environments, (((OECD, 2016a), page 24)). Furthermore some adults who are less proficient or feel less confident in their computer use skills opt out or fail ICT core or have no computer use, (((OECD, 2016a), page 55)), thus average scores in the domain of problem solving in technology-rich environments can bias comparisons among countries due to selective participation.

<sup>&</sup>lt;sup>5</sup>Partner countries are Cyprus, Jakarta (Indonesia), Lithuania, Russian Federation and Singapore.

tasks for each level of proficiency in literacy and numeracy.

We begin with a general comparison among OECD countries undertaking this survey. Table 2 and 3 provide summary of performances of OECD countries for literacy and numeracy skills on a 500-point scale and levels of difficulty of tasks performed within these ranges. <sup>6</sup> For Turkey, both skill levels are substantially lower than other OECD countries. Among OECD countries involved in PIAAC, Turkey ranks second last, with the lowest score after Chile. The distribution of competencies according to sophistication of tasks can help to obtain an more accurate picture. Literacy skill levels 1 and 2 have the highest frequencies, (33.1% and 40.2%, respectively), meaning that skills requiring complicated tasks such as understanding rhetorical structures, interpreting or synthesizing information from complex or long texts (which correspond to levels 3-5) are lacking. Most workers remain within basic skills levels (1 and 2), whereas OECD countries have workers grouped mostly at levels 2 and 3 (33.9 and 35.4%, respectively) on average. As for numeracy skills, only around 15% of adults in Turkey perform at and above level 3, and more than 60% of adults are grouped at level 1 (30%) and 2 (33.3%). The OECD average has more than two fifths of adults (43.1%) scoring at and above level 3.

It would be informative to see how skills are distributed according to age and education levels. Figure 1 gives skill level differences between age groups and educational attainment. In terms of literacy skills, differences between age groups are not so high, while the difference in education level between tertiary and lower than upper secondary is quite small compared to other countries. Given the low level of literacy, it is striking to observe that higher education does not add to skill proficiency. As for numeracy (Figure 2), Turkey is situated fairly well in terms of educational difference among OECD countries, but the difference among generations is quite high.

Taking a close look at differences among education level, it is striking to see that in terms of literacy skills (Figure 3), *marginal improvement* of tertiary level in Turkey is smaller compared to other OECD countries. The literacy skill scores only increase by an average of 13.7 between upper secondary and higher education (tertiary). Contrasting Turkey's position on numeracy (Figure 4), it seems that the difference is again quite low, as is the case in literacy skill, but now the educational gap is closer to the OECD average. It is worth noting that in rel-

<sup>&</sup>lt;sup>6</sup>Each of the two proficiency scales was divided into proficiency levels, defined by particular score-point ranges and the level of difficulty of the tasks within these ranges. Table 2 and 3 provide descriptive summary of the types of tasks that can be successfully completed by adults with proficiency scores in a particular range. In other words, they suggest what adults with particular proficiency scores in a particular skills domain can do. Six proficiency levels are defined for literacy Adults' proficiency in key information-processing skills and numeracy (Levels 1 through 5 plus below Level 1), OECD (2016) page 37-38.

Level	Correspondent Points	Literacy	Numeracy
Below Level 1	0 -175 pts.	<ul> <li>» Locating a single piece of specific informa- tion</li> <li>» Short continuous texts</li> <li>» No need to understand the structure of sen- tences or paragraphs</li> </ul>	<ul> <li>» Counting, sorting and basic arithmetic operations with whole numbers</li> <li>» Recognizing common spatial representations in concrete context with mathematics content that is explicit with no text or distractors.</li> </ul>
Level 1	176 - 225 pts.	<ul> <li>» Locating a single piece of specific information (may be identical to or synonymous with the asked one)</li> <li>» Short continuous or non-continuous texts</li> <li>» May require cycling through the text</li> <li>» Skill in determining basic vocabulary, understanding sentences and reading paragraphs is expected</li> </ul>	<ul> <li>» Carrying out basic mathematical processes in concrete context with mathematics context is explicit with little text</li> <li>» One-step operations including counting, sort- ing, performing basic arithmetics, understand- ing simple percentages</li> <li>» Locating elements of simple graphical repre- sentations</li> </ul>
Level 2	226 - 275 pts.	<ul> <li>» Making matches between the tasks and information asked</li> <li>» Short continuous or non-continuous texts</li> <li>» May require paraphrasing or low-level inferences</li> <li>» Cycling through or integrate different parts of the text</li> <li>» Compare and contrast or reason about the information asked</li> </ul>	<ul> <li>» Mathematical information is embedded in common contexts where the mathematics con- tents is explicit or visual with few distractors</li> <li>» Requires the application of two or more steps</li> <li>» Includes common decimals, percentages and fractions, measurement of simple spatial repre- sentation</li> <li>» Interpreting simple data and statistics in texts, table and graphs</li> </ul>
Level 3	276 - 325 pts.	<ul> <li>» Identifying, interpreting or evaluating one ore more pieces of information</li> <li>» Long continuous or non-continuous texts or multiple pages of text</li> <li>» Requires disregarding irrelevant content to answer accurately</li> <li>» Performing multi»step operations to iden- tify and formulate responses</li> </ul>	<ul> <li>» Mathematical information is less explicit and represented in a more complex way</li> <li>» Requires several steps and involves the choice of problem-solving strategies</li> <li>» Recognising and working with mathemati- cal relationships, patterns and proportions ex- pressed in verbal or numerical form</li> <li>» Interpreting basic analysis of data and statis- tics in texts, table and graphs</li> </ul>
Level 4	326 - 375 pts.	<ul> <li>» Performing multi»step operations to integrate, interpret or synthesise information</li> <li>» Complex or lengthy continuous, noncontinuous, or multi type texts</li> <li>» Conditional information and competing information is frequently present is the text</li> <li>» Complex inferences and skill in understanding central and non-central idea(s) of the text is expected</li> </ul>	<ul> <li>» Broad range of mathematical information which is complex, abstract or embedded in un- familiar contexts</li> <li>» Analysis and reasoning of quantities and data; statistics and chance; spatial relationships; pro- portions and formulas</li> <li>» Requires understanding arguments, providing well»reasoned explanations for answers</li> </ul>
Level 5	376 - 500 pts.	<ul> <li>» Searching for and integrating information across multiple, dense texts</li> <li>» Constructing syntheses of similar or con- trasting ideas or evaluating evidence-based arguments</li> <li>» Evaluating the reliability of evidentiary sources and identifying key informations</li> <li>» Identifying subtle, rhetorical cues and mak- ing high»level inferences or using specialised background knowledge may be needed</li> </ul>	<ul> <li>» Abstract and formal mathematical or statistical ideas, possible embedded in complex texts</li> <li>» Integration of multiple types of mathematical information where translation and interpretation is required</li> <li>» Drawing inferences, developing or working with mathematical arguments or models</li> <li>» Justifying, evaluating and critically reflecting upon solutions or choices</li> </ul>

### Table 1: Description of information-processing skills and proficiency levels

Note: Table is summarized from " Skills Matter: Further Results from the Survey of Adults Skills", (2016). OECD Publishing. Chapter 2, Table 2.1, p.40 & p.50

	Mean score	Below Level 1	Level 1	Level 2	Level 3	Level 4	Level 5	Missing
		Below 176 points %	176-126 pt. %	226-276 pt. %	276-326 pt. %	326-376 pt. %	376 pt. and above %	%
Australia	280	3.1	94	29.2	39.4	15.7	13	19
Austria	269	2.5	12.8	37.2	37.3	82	0.3	1.9
Canada	273	3.8	12.6	31.7	37.3	12.8	0.9	0.9
Chile	220	20.3	33.1	31.8	12.9	1.6	с	0.3
Czech Republic	274	1.5	10.3	37.5	41.4	8.3	0.4	0.6
Denmark	271	3.8	11.9	34.0	39.9	9.6	0.4	0.4
England (UK)	273	3.3	13.1	33.1	36.0	12.4	0.8	1.4
Estonia	276	2.0	11.0	34.3	40.6	11.0	0.8	0.4
Finland	288	2.7	8.0	26.5	40.7	20.0	2.2	с
Flanders (Belgium)	275	2.7	11.3	29.6	38.8	11.9	0.4	5.2
France	262	5.3	16.2	35.9	34.0	7.4	0.3	0.8
Germany	270	3.3	14.2	33.9	36.4	10.2	0.5	1.5
Greece	254	4.9	21.6	41.0	26.0	5.0	0.5	1.0
Ireland	267	4.3	13.2	37.6	36.0	8.1	0.4	0.5
Israel	255	8.0	19.0	33.0	29.3	7.7	0.4	2.4
Italy	250	5.5	22.2	42.0	26.4	3.3	с	0.7
Japan	296	0.6	4.3	22.8	48.6	21.4	1.2	1.2
Korea	273	2.2	10.6	37.0	41.7	7.9	0.2	0.3
Netherlands	284	2.6	9.1	26.4	41.5	16.8	1.3	2.3
New Zealand	281	2.5	9.3	30.2	40.3	14.7	1.1	1.9
Northern Ireland (UK)	269	2.5	14.9	36.2	34.3	9.4	0.5	2.2
Norway	278	3.0	9.3	30.2	41.6	13.1	0.6	2.2
Poland	267	3.9	14.8	36.5	35.0	9.0	0.7	с
Slovak Republic	274	1.9	9.7	36.2	44.4	7.3	0.2	0.3
Slovenia	256	6.0	18.9	37.7	31.2	5.4	0.2	0.6
Spain	252	7.2	20.3	39.1	27.8	4.6	0.1	0.8
Sweden	279	3.7	9.6	29.1	41.6	14.9	1.2	с
Turkey	227	12.7	33.1	40.2	11.5	0.5	с	2.0
United States	270	3.9	13.6	32.6	34.2	10.9	0.6	4.2
OECD average	268	4.5	14.4	33.9	35.4	10.0	0.7	1.4

Table 2: Performance of OECD countries in information-processing skills - Literacy proficiency

Retrieved from OECD (2016), Skills Matter: Further Results from the Survey of Adult Skills, OECD Skills Studies, Annexe A, Ch2, Table A2.3 and TablA2.5 Mean literacy and numeracy proficiency and distribution of literacy scores, by percentile, http://dx.doi.org/10.1787/888933366458

Figure 1: Literacy skill differences between age groups and education levels.



Retrieved from OECD (2016), Skills Matter: Further Results from the Survey of Adult Skills, OECD Skills Studies, Annexe A, List of Table Available Online, Ch 3, Table A3.1 (L) Difference in literacy scores between contrast categories, by socio-demographic characteristics, http://dx.doi.org/10.1787/888933366463

	Mean score	Mean Below score Level 1		Level 2	Level 3	Level 4	Level 5	Missing
		Below 176 points	176-126 pt.	226-276 pt.	276-326 pt.	326-376 pt.	376 pt. and above	
		%	%	%	%	%	%	%
Australia	268	5.7	14.4	32.1	32.6	11.7	1.5	1.9
Austria	275	3.4	10.9	33.1	37.2	12.5	1.1	1.8
Canada	265	5.9	16.4	31.9	32.4	11.3	1.3	0.9
Chile	206	30.8	31.2	25.9	10.0	1.8	с	0.3
Czech Republic	276	1.7	11.1	34.7	40.4	10.6	0.9	0.6
Denmark	278	3.4	10.8	30.7	38.0	14.9	1.7	0.4
England (UK)	262	6.4	17.8	33.3	29.8	10.4	0.9	1.4
Estonia	273	2.4	11.9	36.2	38.0	10.4	0.8	0.4
Finland	282	3.1	9.7	29.3	38.4	17.2	2.2	с
Flanders (Belgium)	280	3.0	10.4	27.7	36.8	15.4	1.6	5.2
France	254	9.1	18.9	33.8	29.0	7.8	0.5	0.8
Germany	272	4.5	13.9	31.0	34.9	13.0	1.2	1.5
Greece	252	5.9	22.6	39.8	25.1	5.0	0.7	1.0
Ireland	256	7.1	18.1	38.0	28.8	7.0	0.6	0.5
Israel	251	11.3	19.6	30.4	26.0	9.2	1.1	2.4
Italy	247	8.0	23.7	38.8	24.4	4.3	0.2	0.7
Japan	288	1.2	7.0	28.1	43.7	17.3	1.5	1.2
Korea	263	4.2	14.7	39.4	34.6	6.6	0.2	0.3
Netherlands	280	3.5	9.7	28.2	39.4	15.6	1.3	2.3
New Zealand	271	4.8	14.2	31.3	33.0	13.1	1.7	1.9
Northern Ireland (UK)	259	5.6	18.7	35.9	29.0	7.8	0.7	2.2
Norway	278	4.3	10.2	28.4	37.4	15.7	1.7	2.2
Poland	260	5.9	17.6	37.7	30.5	7.7	0.7	
Slovak Republic	276	3.5	10.3	32.2	41.1	11.8	0.8	0.3
Slovenia	258	7.5	18.3	34.3	30.8	8.0	0.6	0.6
Spain	246	9.5	21.1	40.1	24.5	4.0	0.1	0.8
Sweden	279	4.4	10.3	28.7	38.0	16.7	1.9	
Turkey	219	20.2	30.0	33.3	13.0	1.4	с	2.0
United States	253	9.1	19.6	32.6	25.9	7.8	0.7	4.2
OECD average	263	6.7	16.0	33.0	31.8	10.2	1.0	1.4

Table 3: Performance of OECD countries in information-processing skills - Numeracy proficiency

Retrieved from OECD (2016), Skills Matter: Further Results from the Survey of Adult Skills, OECD Skills Studies, Annexe A, Ch2, Table A2.3 and TablA2.5 Mean literacy and numeracy proficiency and distribution of numeracy scores, by percentile, http://dx.doi.org/10.1787/888933366458





Retrieved from OECD (2016), Skills Matter: Further Results from the Survey of Adult Skills, OECD Skills Studies, Annexe A, List of Table Available Online, Ch 3, Table A3.1 (N), http://dx.doi.org/10.1787/888933366463.

ative terms, tertiary education can upgrade numeracy skills but not literacy skills in Turkey, which is rather intuitive, given the fact that numeracy is regarded as a key element in student assessment at all education levels in Turkey.



Figure 3: Mean literacy skill proficiency, by educational attainment.

Retrieved from OECD (2016), Skills Matter: Further Results from the Survey of Adult Skills, OECD Skills Studies, Annexe A, List of Table Available Online, Ch 3, Table A3.2 (L), http://dx.doi.org/10.1787/888933366463.

We complement this observation with age group differences in skill levels. In Turkey, educational attainment has dramatically changed across generations due to the extension of compulsory schooling (8 years), starting from 1998. It would be revealing to see the impact of education for the more educated generation. Figure 5 gives literacy proficiency levels of age groups. It seems that age group 16-24 performs slightly better than age group 25-34. However, the gap between OECD averages seems to hold even for the more educated generations. Note that compulsory schooling was extended to 8 years in 1998 and this reform has affected these age groups. A similar observation can be made for numeracy skills (Figure 6), with the younger generation (16-24) seeming to perform better than the elder one.

The overall observation suggests that although educational attainment has increased in Turkey, the skill gap with OECD countries has not decreased as one would have expected. In other words, extended years of education is not the remedy to upgrade skills; probably it is the quality of education that matters most. Looking closely at the distribution of skills across levels, which provides better insight in understanding the performance of adults, we

#### Figure 4: Mean numeracy skill proficiency, by educational attainment.



Retrieved from OECD (2016), Skills Matter: Further Results from the Survey of Adult Skills, OECD Skills Studies, Annexe A, List of Table Available Online, Ch 3, Table A3.2 (N), http://dx.doi.org/10.1787/888933366463.



Figure 5: Mean literacy proficiency, by age groups

Retrieved from OECD (2016), Skills Matter: Further Results from the Survey of Adult Skills, OECD Skills Studies, Annexe A, List of Table Available Online, Ch 3, Table 3.5 (L), http://dx.doi.org/10.1787/888933366463.



Figure 6: Mean numeracy proficiency, by age groups

see Turkey's pattern differs considerably from that of the OECD averages.

Figures7 and 8 indicate that only a limited percentage of adults with secondary and tertiary education level can perform beyond level 2. Only a negligible number of adults reaches level 4. At tertiary education level, level 3 has the highest frequency in OECD countries where individuals are sorted. In terms of distribution across skill levels, it seems that in Turkey, adults with tertiary education perform the same as the secondary level of OECD countries in both literacy and numeracy skills. We have to underline that we do not know the composition of open and distance post-secondary graduates in this tertiary education group. Note that starting from 2006, Turkey has seen an expansion in tertiary education, and access to higher education has dramatically increased, (Polat (2017)). The fact that tertiary graduates have on average, the skill proficiency of secondary education level of average OECD countries raises the issue of quality versus quantity. Expanding higher education can increase access but does not guarantee quality and skill upgrading.

Another important issue for policy makers would be the evaluation of low performers in both skills. Grouping countries in terms of low performers, we see a striking distinction between Turkey and OECD countries. Figure 9 show that nearly 40 % of adults perform at or below level 1 in both literacy and numeracy, whereas only 40% of them have proficiency at level 2 or above in both skills. Given that level 2 distinguishes basic competencies such as

Retrieved from OECD (2016), Skills Matter: Further Results from the Survey of Adult Skills, OECD Skills Studies, Annexe A, List of Table Available Online, Ch 3, Table 3.5 (N), http://dx.doi.org/10.1787/888933366463.





Retrieved from OECD (2016), Skills Matter: Further Results from the Survey of Adult Skills, OECD Skills Studies, Annexe A, Ch 3, TableA3.3 (L) Percentage of adults at each proficiency level in literacy, by educational attainment, http://dx.doi.org/10.1787/888933366463

Percentage of adults at each proficiency level in numeracy, by educational attainment 60 ■ Turkey ■ OECD Average 50 40 30 20 10 0 Below Level 1 Level 4 or 5 Below Level 1 Level 2 Level 3 Level 4 or 5 Below Level 1 Level 2 Level 3 Level 4 or 5 Level 1 Level 2 Level 3 Level 1 Level 1 Lower than upper secondary % Upper secondary % Tertiary %

Figure 8: Percentage of adults at each proficiency level in numeracy by educational attainment.

Retrieved from OECD (2016), Skills Matter: Further Results from the Survey of Adult Skills, OECD Skills Studies, Annexe A, Ch 3, TableA3.3 (N) Percentage of adults at each proficiency level in numeracy, by educational attainment, http://dx.doi.org/10.1787/888933366463

paraphrasing and making low-level inferences, having a such a high share of poor performers needs more consideration by the policy makers.

![](_page_15_Figure_1.jpeg)

Figure 9: Percentage of adults who score at or below Level 1 in literacy and/or numeracy

Retrieved from OECD (2016), Skills Matter: Further Results from the Survey of Adult Skills, OECD Skills Studies, Annexe A, List of Table Available Online, Ch 3, Table A3.16, http://dx.doi.org/10.1787/888933366463.

Gender is another important issue that needs to be addressed. Turkey has relatively high gender differences in skills (Table 4). Considering the fact that there is an educational gender gap, and that it is significantly decreasing among the younger population, it will be more informative to compare each age groups. Figures 10 and 11 give raw (unadjusted) and adjusted differences after controlling for educational attainment. Raw differences are substantial, but the good news is that adjusted differences are rather low. Besides, the gender gap becomes almost negligible for literacy skills among younger generations (16-24). As for numeracy skills, it still holds, but in terms of level it converges towards OECD averages when scores are adjusted. It seem that educational gap which is significant higher for older generations is responsible for the bulk of gender gap in Turkey.

#### 2 Skills use in the workplace and in everyday life

In addition to skill proficiency, the PIAAC survey also aims to measure how often adults use information-processing skills at work and in daily life. More specifically, in the three basic fields of reading, writing and numeracy, respondents are asked to assess how frequent they

Table 4: Mean literacy proficiency, by gender

	Lite	racy	Num	eracy
	Men	Women	Men	Women
	Mean score	Mean score	Mean score	Mean score
Turkey	232.0	220.9	232.6	205.7
OECD average	268.7	266.6	269.2	256.9

Retrieved from OECD (2016), Skills Matter: Further Results from the Survey of Adult Skills, OECD Skills Studies, Annexe A, Ch3,Table A3.9 (L), Mean literacy proficiency, by gender, and score difference between men and women, http://dx.doi.org/10. 1787/888933366463

#### Figure 10: Mean literacy proficiency, by age and gender

![](_page_16_Figure_4.jpeg)

Mean gender literacy proficiency gap, by age groups (adjusted vs unadjusted)

Retrieved from OECD (2016), Skills Matter: Further Results from the Survey of Adult Skills, OECD Skills Studies, Annexe A, List of Table Available Online, Ch 3, Table A3.10 (L), http://dx.doi.org/10.1787/888933366463.

#### Figure 11: Mean numeracy proficiency, by age and gender

![](_page_17_Figure_1.jpeg)

Mean gender numeracy proficiency gap, by age groups (adjusted vs unadjusted)

perform certain tasks when doing their job or in their everyday life.<sup>7</sup> The scale of skill use ranges between 1 to 5, depending on the frequency of performing certain tasks related to the above fields. Scores between 1 and 2 mean that skills are performed rarely, ranges between never to less than once a month. Scores between 2 and 3 indicate that usage lies between once a month and less than once a week. Using skills more than once a week takes the value of more than 3 points.<sup>8</sup> Note that scores show average frequency of use and the distance between levels is not linear. Results of skill use show that adults in Turkey perform both reading and writing skill with a limited frequency (less than once a month on average). Figure 12 shows that among OECD countries, Turkey is the only country having an average score of less than 2 points. Regarding using writing skills, while most countries have average scores well above 2.5 and some of them have scores even above 3 (more than once a month or at least once a week), adults in Turkey have a very low frequency, below 2 points. As for numeracy skill use, Turkey has a better score with more than 2 points (Figure 13), but again ranks as the lowest performer among OECD countries. In terms of ICT skill use, the frequency is very low, again less than 2 points. This very limited use (less than once a month on average) is striking, since questions on ICT use are addressed only to respondents who report using computer at work.

Retrieved from OECD (2016), Skills Matter: Further Results from the Survey of Adult Skills, OECD Skills Studies, Annexe A, List of Tables Available Online, Ch 3, Table A3.10 (N), http://dx.doi.org/10.1787/888933366463.

<sup>&</sup>lt;sup>7</sup>PIAAC does not include any direct assessment of writing skills.

<sup>&</sup>lt;sup>8</sup>For tables 7 and 8, providing more detailed information, see appendix

	Reading	Writing	Numeracy	ICT	Problem solving
	Mean	Mean	Mean	Mean	Mean
Australia	3.08	3.22	2.80	2.65	3.11
Austria	2.77	2.95	2.39	2.40	2.74
Canada	2.92	3.14	2.74	2.59	2.89
Chile	2.47	2.46	2.40	2.03	2.76
Czech Republic	2.63	2.85	2.90	2.41	2.89
Denmark	2.84	2.98	2.46	2.71	2.83
England (UK)	2.94	3.24	2.55	2.65	3.05
Estonia	2.73	2.56	2.59	2.46	2.71
Finland	2.96	3.14	2.89	2.62	2.83
Flanders (Belgium)	2.75	3.18	2.36	2.58	2.79
France	2.52	2.79	2.37	2.26	2.69
Germany	2.88	3.09	2.57	2.37	2.74
Greece	2.31	2.16	2.49	1.94	2.74
Ireland	2.79	3.04	2.48	2.35	2.79
Israel	2.47	2.88	2.41	2.39	2.87
Italy	2.30	2.42	2.16	2.08	2.96
Japan	2.79	3.30	2.49	2.24	2.45
Korea	2.76	2.99	2.57	2.39	2.53
Netherlands	2.82	3.12	2.35	2.71	2.67
New Zealand	3.13	3.19	2.78	2.75	3.07
Northern Ireland (UK)	2.85	3.04	2.51	2.44	2.92
Norway	2.98	3.27	2.41	2.71	2.85
Poland	2.44	2.64	2.43	2.12	2.66
Slovak Republic	2.52	2.86	2.66	2.25	2.91
Slovenia	2.60	3.11	2.59	2.49	2.66
Spain	2.52	2.76	2.38	2.18	2.79
Sweden	2.89	2.79	2.39	2.62	2.88
Turkey	1.98	1.88	2.06	1.74	2.24
United States	2.99	3.14	2.77	2.61	3.10
OECD average	2.71	2.90	2.51	2.41	2.80

Table 5: Average use of information-processing skills at work

Retrieved from OECD (2016), Skills Matter: Further Results from the Survey of Adult Skills, OECD Skills Studies, Annexe A, List of Tables Available Online, Ch. 3, Table A4.1 Average use of information-processing skills at work. http://dx.doi.org/10.1787/888933366463 Notes: For reading, writing, numeracy and ICT skills, skills use indicators are scales between 1 "Never" and 5 "Every day". Problem-solving skills use refers to respondents' answers to "How often are you usually confronted with more complex problems that take at least 30 minutes to find a good solution?". The set of possible answers also ranges between 1 "Never" and 5 "Every day".

For all OECD countries included in the survey, literacy proficiency level and use of reading at work seem to have a strong correlation (Figure 14). Chile stands as an outlier with the lowest skill level but has a moderately higher skill use at work. For use of numeracy skill at work, the correlation is weaker. Some countries with higher average scores can have less frequent use at work than others (Figure 15).

![](_page_19_Figure_1.jpeg)

#### Figure 12: Average use of reading and writing skills at work

Retrieved from OECD (2016), Skills Matter: Further Results from the Survey of Adult Skills, OECD Skills Studies, Annexe A, List of Table Available Online, Ch 4, Table A4.1, http://dx.doi.org/10.1787/888933366479.

The fact that adults in Turkey have significantly lower level of skill use at work needs further clarification. Several factors can be at play. One candidate is the generational and educational differences. Labor market dynamics may also account for the outcome. It is possible that production technologies, work organization and job requirements are not so demanding for such skills, hence labor market offers less incentive for workers to use their skills. It is very likely that low labor demand requirements and low skill supply reinforce each other and generate a feedback mechanism. Using less skills (tasks including writing and reading reports, memos etc. at work) implies lower levels of cooperation and coordination at work place. These skill levels and their frequency of use at work are closely related to a firm's inner organization. Higher level of cooperation among co-workers and better coordination of teamwork require frequent use of writing and reading skills. When skill use at work yields less generous returns, also reflecting the demand side of the labor market, then it is optimal for individuals not to invest heavily in those skills.

![](_page_20_Figure_0.jpeg)

#### Figure 13: Average use of ICT and numeracy skills at work

Retrieved from OECD (2016), Skills Matter: Further Results from the Survey of Adult Skills, OECD Skills Studies, Annexe A, List of Table Available Online, Ch 4, Table A4.1, http://dx.doi.org/10.1787/888933366479.

![](_page_20_Figure_3.jpeg)

Figure 14: Literacy skill use at work and skill proficiency of working population

Retrieved from OECD (2016), Skills Matter: Further Results from the Survey of Adult Skills, OECD Skills Studies, Annexe A, Ch 4, Table A4.4, http://dx.doi.org/10.1787/888933366479.

Figure 15: Numeracy skill use at work and skill proficiency of working population

![](_page_21_Figure_1.jpeg)

Retrieved from OECD (2016), Skills Matter: Further Results from the Survey of Adult Skills, OECD Skills Studies, Annexe A, Ch 4, Table A4.4, http://dx.doi.org/10.1787/888933366479.

We will further compare the performance of subgroups with respect to OECD averages. Figure 16 displays use of skills at work for broad age groups. While the oldest (55-65 year olds) generation has very low scores compared to OECD averages for numeracy skill use at work, the youngest generation (16-25 year olds) performs relatively better. As for writing skill use at work, differences among generations do not change much and the gap with OECD average is still very substantial. As for the use of reading skill at work, the performance of younger generation is close to OECD averages, but still very low in terms of frequency. Considering that the younger generations have higher education attainment, we may argue that increased access to education has increased reading and numeracy skills, but not enough to close the gap. It seems that the performance of younger generations in terms of skill proficiency is not enough to catch-up with their peers in developed countries.

Breakdown by broad education level can provide more insight on how labor demand can promote skill use at work (Figure 17) in Turkey. It is interesting that numeracy skill use gap varies much with educational attainment; in fact we can say that the gap becomes even slightly larger as education attainment increases. For writing skill use, we observe that higher than upper secondary level in Turkey is just above the level of upper secondary completed level of OECD averages. Adults with upper secondary level have a frequency of use less than below secondary level of OECD averages. It is probable that generational difference in skill use boosts the existing gap in use of writing skill further. For reading, again, adults with upper secondary level have nearly the same frequency of use as the adults with below secondary education level of OECD countries.

![](_page_22_Figure_1.jpeg)

Figure 16: Information-processing skills used at work, by age group

Another dimension which might help understand why use at work is quite low for Turkey, is the skill use at home. Figure 18 puts three type of skills at work and at home together. It is quite revealing that writing and numeracy skills are more frequently used at work rather than at home for OECD countries. It is possible that these activities are mostly job related and used to fulfil job requirements. Either it is the workplace organization that promotes frequent use of these skills, or it is the relative returns in using these skills that motivate workers. Reading skill is an exception. Adults, nearly in all OECD countries perform reading skills at home as often as they do at work. Turkey, in addition to less frequent use of reading skill at home (below level 2 - less than once a month on average), is one of the very few exceptions where reading at work is higher than reading at home. This observation also lends support to our previous argument that structural factors are at play. Performing less sophisticated tasks (basic use) at work is related to labor demand dynamics and the organization of work within the firm.

We need to discuss briefly the structural factors that are likely to explain the low use of

Retrieved from OECD (2016), Skills Matter: Further Results from the Survey of Adult Skills, OECD Skills Studies, Annexe A, Ch 4, Table A4.8a, http://dx.doi.org/10.1787/888933366479.

![](_page_23_Figure_0.jpeg)

#### Figure 17: Information-processing skills used at work, by educational attainment

Retrieved from OECD (2016), Skills Matter: Further Results from the Survey of Adult Skills, OECD Skills Studies, Annexe A, Ch 4, Table A4.9a, http://dx.doi.org/10.1787/888933366479.

![](_page_23_Figure_3.jpeg)

Figure 18: Average use of information-processing skills at work and in everyday life

Retrieved from OECD (2016), Skills Matter: Further Results from the Survey of Adult Skills, OECD Skills Studies, Annexe A, Ch4, Table A4.2, http://dx.doi.org/10.1787/888933366479.

skills in Turkey. One main factor could be the composition of employment status in Turkey. Compared to OECD countries, the share of paid work is still low (67.0%) in Turkey and that of self-employed and unpaid family workers are relatively high, (16.8% and 11.8%, respectively as of the PIAAC survey year 2015). <sup>9</sup> It is possible that paid employment requires more use of skills such as writing and reading at work than other labor status like self-employment. Although we observe a significant structural transformation (Figure 19), the share of "market labor" is still not so high and educational attainment for wage earners is low. We observe that educational gap between different employment status remains significant throughout the period. Average years of schooling of non-market labor is now around 6 which does not even reach to 8-year primary school attainment.

![](_page_24_Figure_1.jpeg)

Figure 19: Evolution of main types of employment status in Turkey

Data: Turkish Household Labor Force Surveys (2002-17), authors own calculations.

It seems that adults use numeracy skills relatively more at work, probably for practical reasons. Another factor which could explain lower skill demand in Turkey is the higher share of small firms in employment. To make a comparison, the share of small firms (1-19 employees) is around 40.8%.<sup>10</sup>) It would be reasonable to assume that as the size of firm grows, the division of labor and complexity of task needs more communication in order to sustain

<sup>&</sup>lt;sup>9</sup>As of 2015, the share of self-employment in total employment is 32.86%. Self-employment is defined by OECD as the employment of employers, workers who work for themselves, members of producer co-operatives, and unpaid family workers. OECD (2018), Self-employment rate (indicator). doi: 10.1787/fb58715e-en (Accessed on 08 December 2018)

<sup>&</sup>lt;sup>10</sup>OECD (2017) Entrepreneurship at a Glance, page 44, http://dx.doi.org/10.1787/888933565013

coordination and cooperation.<sup>11</sup> We should also underline that among OECD countries, the lowest use of writing and reading skills are mostly concentrated in sectors like construction, food and beverage service activities, food products and wearing apparel.<sup>12</sup> These are the sectors that mostly attract less qualifed workers in Turkey due to structural factors. Moreover, in terms of international trade, Turkey has a comparative advantage in sectors like manufacture of wearing apparel. We could say that the low skill use at work partly reflects sectoral composition in Turkey.

Using the ranking of OECD  $(2016a)^{13}$  which documents how skill use varies across sectors. we calculated share of highest skill use with respect to lowest use. Figure 20 and 21 show how Turkey fits into with respect to European countries. Turkey has the lowest employment ratio among European countries, when sectors are grouped according to highest and lowest skill use in reading and writing. Although the share of highest use sectors in employment has increased compared to 2009, the relative position of Turkey remained intact since employment of highest use sectors have increased for other countries as well.

Figure 20: Employment composition of economic activity - Reading skill use frequency (ratio between highest sectors/lowest sectors)

![](_page_25_Figure_3.jpeg)

Data source: Eurostat (based on EU Labour Force Survey data) Employment of population 15 years or over. Further information: http://appsso.eurostat.ec.europa.eu/nui/show.do?dataset=lfsa\_egan22d&lang=en

<sup>&</sup>lt;sup>11</sup>OECD (2016a) also documents that skill use increases as the size of the firm grows for average OECD countries. See Figure 4.11 page 111 <sup>12</sup>OECD (2016a), Table 4.2, p. 109

<sup>&</sup>lt;sup>13</sup>See OECD (2016a), p. 109

Figure 21: Employment composition of economic activity - Writing skill use frequency (ratio between highest sectors/lowest sectors)

![](_page_26_Figure_1.jpeg)

Comparing value-added in factor prices of these sectors might be useful to understand how production evolved throughout 2009-17. When we calculate the value-added ratio of these sectors, we can see that while relative employment share has increased across years, value added share witnesses a decline (figure 22). It is hard to speculate whether there is productivity difference but inverse correlation suggests at least a weak output growth for highest use sectors.

When we compare employment share of age groups( figure 23), employment of highest use sectors has increased in 25-34 year-old but less so for the 35-44 year olds which probably reflects the generational educational gap mentioned above.

#### 3 Labor market outcomes and skills

The observation that the level of literacy and numeracy skill proficiencies are relatively low and their use at work are very limited raises the question whether these skills are sufficiently rewarded at the labor market. Low returns to skills can be a reason why individuals do not invest in skill development during formal education or training at workplace in Turkey. It is possible that skill proficiencies serve as a signal in the labor market and might hence increase the employability of adults. Table 6 gives the marginal effect of education and skill

![](_page_27_Figure_0.jpeg)

Figure 22: Employment and value-added in high and low use of information-processing skills at work

Data: Turkish Household Labor Force Surveys (2002-17) and authors own calculations are based on OECD (2016a). Note: For skill use in reading, OECD (2016a) report sectors (ISIC 2-digit code) with highest use as 62, 69, 71, 72 and 70 and for lowest skill use as 10, 15, 38, 56 and 81. For skill use in writing, OECD (2016a) report sectors with highest use as 61, 64, 65, 69 and 70 and for lowest skill use as 14, 15, 56, 81 and 96.

Figure 23: Employment in high and low use of information-processing skills at work (age categories)

![](_page_27_Figure_4.jpeg)

Data: Turkish Household Labor Force Surveys (2002-17), authors own calculations are based on OECD (2016a). Note: For skill use in reading, OECD (2016a) report sectors (ISIC 2-digit code) with highest use as 62, 69, 71, 72 and 70 and for lowest skill use as 10, 15, 38, 56 and 81. For skill use in writing, OECD (2016a) report sectors with highest use as 61, 64, 65, 69 and 70 and for lowest skill use as 14, 15, 56, 81 and 96.

proficiency on the likelihood of being employed for each OECD country. It is interesting to see that although educational attainment increases the likelihood of being employed in most countries, formal education level does not have a positive and significant effect for Turkey. Numeracy skill, on the other hand, has a positive and significant impact, and apparently gives more information/signal on the quality of workers.

	Dependent	variable:	Employed					
	Years of ed	ucation	Proficiency	(literacy)	Years of ed	ucation	Proficiency (	numeracy)
	Marg. Prob	p-value	Marg. Prob.	p-value	Marg. Prob.	p-value	Marg. Prob.	p-value
Australia	2.274	0.008	0.445	0.442	2.274	0.005	0.473	0.440
Austria	1.620	0.012	0.295	0.578	1.925	0.003	-0.276	0.646
Canada	1.753	0.001	0.603	0.125	1.208	0.012	1.648	0.000
Chile	0.469	0.604	0.400	0.551	-0.075	0.935	1.316	0.038
Czech Republic	6.348	0.001	0.936	0.391	5.006	0.008	2.990	0.021
Denmark	2.782	0.000	0.112	0.856	2.386	0.000	0.937	0.095
England (UK)	2.365	0.008	2.407	0.001	2.073	0.017	3.014	0.000
Estonia	4.910	0.000	1.240	0.042	4.399	0.000	2.326	0.000
Finland	1.937	0.005	-0.456	0.445	1.231	0.075	1.188	0.102
Flanders (B)	1.475	0.005	0.408	0.440	1.849	0.000	-0.265	0.561
France	2.374	0.000	0.635	0.352	2.171	0.001	0.938	0.154
Germany	1.469	0.066	1.497	0.002	0.765	0.329	2.549	0.000
Greece	4.670	0.000	-1.738	0.202	4.092	0.000	0.066	0.964
Ireland	4.837	0.000	2.358	0.004	4.750	0.000	2.634	0.003
Israel	2.322	0.000	0.139	0.811	2.314	0.001	0.149	0.781
Italy	3.737	0.000	1.916	0.102	3.175	0.002	3.350	0.015
Japan	1.328	0.071	-2.510	0.004	0.437	0.579	-0.164	0.803
Korea	0.605	0.252	-1.234	0.134	-0.022	0.967	0.591	0.488
Netherlands	1.256	0.042	0.830	0.189	1.123	0.068	1.191	0.038
New Zealand	2.708	0.002	2.330	0.000	2.629	0.002	2.586	0.000
Northern Ireland (UK)	1.338	0.356	1.320	0.244	0.825	0.549	2.219	0.028
Norway	2.005	0.001	0.948	0.091	1.813	0.002	1.239	0.009
Poland	5.252	0.000	0.623	0.442	5.065	0.000	1.120	0.223
Slovak Republic	9.985	0.000	2.892	0.005	8.549	0.000	4.912	0.000
Slovenia	9.104	0.000	-1.013	0.362	8.043	0.000	0.460	0.646
Spain	5.453	0.000	2.537	0.007	4.754	0.000	4.226	0.000
Sweden	2.469	0.033	3.192	0.000	2.511	0.024	3.053	0.000
Turkey	-0.135	0.855	1.601	0.119	-0.339	0.657	1.735	0.055
United States	4.080	0.000	1.517	0.062	3.347	0.000	2.546	0.002
OECD Average	3.131	0.000	0.836	0.062	2.699	0.000	1.681	0.002

Table 6: Effect of education and skill proficiency on the likelihood of being employed

Marginal effects (as percentage-point change) of education and numeracy on the likelihood of being employed among adults not in formal education. Retrieved from *Skills Matter: Further Results from the Survey of Adult Skills*, (2016), OECD 2016, Chapter 5, Table A5.2 (N) and Table A5.2 (L) http: //dx.doi.org/10.1787/888933366489

Another outcome of labor market where skills may have a significant impact is the hourly wages.OECD (2016a) report (chapter 5) provides wage regressions at the country level, estimating the contribution of skills after controlling for major determinants such as education, experience and tenure. Wage regressions indicate that education seems to serve as a better predictor of ability than skills do, since returns to education (years of schooling) are well above OECD averages, while skill returns are not statistically significant in the regressions.<sup>14</sup> One other way to understand the impact of skill on wages is to look at the variation of wages. OECD (2016a) study also provides regression-based decompositions (Table 7), which can ex-

<sup>&</sup>lt;sup>14</sup>Skills Matter: Further Results from the Survey of Adult Skills, (2016), OECD 2016, Chapter 5, Table A5.4

plain the effect of endowments (education, experience, skill proficiencies) and other factors for each country. Results show that, compared to other countries, literacy and numeracy skills in Turkey have a relatively small and statistically insignificant impact. Major human capital proxies like education, experience and field of study could account for more than 25% of total variation in adults' hourly wage in Turkey. As far as PIAAC sample of Turkey, we can can argue that only numeracy skills can be signal for employability but do not overall effect of skills on labor market outcomes is not significant.

	Proficiency (literacy and numeracy)	Education	Field of study	Experience	Individual characteris- tics
	% explained	% explained	% explained	% explained	% explained
Australia	4.9	11.7	1.1	13.4	6.4
Austria	6.1	11.3	1.5	11.8	4.3
Canada	6.6	10.9	2.9	14.3	7.3
Chile	6.6	16.0	2.9	1.9	2.4
Czech Republic	3.3	13.5	2.8	0.7	7.2
Denmark	3.1	12.4	2.0	12.2	5.0
England (UK)	10.7	8.8	3.2	9.5	7.6
Estonia	4.9	7.3	0.3	2.7	13.2
Finland	4.6	19.6	2.6	11.7	7.6
Flanders (B)	4.3	11.5	1.5	18.4	3.4
France	5.1	14.5	1.2	15.7	2.7
Germany	4.8	14.4	4.5	9.2	5.1
Greece	0.8	10.3	4.7	15.3	3.9
Ireland	4.6	7.3	3.7	16.4	6.1
Israel	8.4	4.3	2.0	9.7	7.9
Italy	3.7	11.3	1.7	13.0	6.4
Japan	5.8	6.1	0.7	9.3	19.1
Korea	1.5	10.7	0.1	6.7	5.9
Netherlands	2.7	14.7	1.2	21.3	6.2
New Zealand	7.8	10.3	1.2	14.5	7.6
Northern Ireland (UK)	5.1	10.7	2.2	14.4	6.5
Norway	4.6	12.4	2.1	12.3	6.7
Poland	3.4	24.4	0.4	4.8	2.2
Slovak Republic	4.3	13.5	4.4	0.6	4.8
Slovenia	7.3	21.8	1.5	3.0	1.9
Spain	4.0	12.1	1.3	11.4	6.4
Sweden	4.5	8.6	3.1	8.6	5.5
Turkey	1.1	11.5	4.2	11.6	0.3
United States	6.2	14.3	3.9	9.4	6.9
OFCD Average	4.8	125	14	88	4.2

Table 7: Contribution of education, literacy an	d numeracy to the variation in hourly wa	ages
---	--	------

Contribution of each factor to the percentage of the explained variance (R-squared) in hourly wages.

Retrieved from "Skills Matter: Further Results from the Survey of Adult Skills", (2016). OECD, Chapter 5, Table A5.5. http://dx.doi.org/10.1787/888933366489

Lastly, we will briefly discuss workers' mismatch of skills and qualifications based on the methodology used in OECD (2016a) report. Qualification mismatch is defined in terms of subjective assessment of each worker for his/her job requirements (educational attainment level).<sup>15</sup> Workers are classified as overqualified if their self-reported educational attainment

<sup>&</sup>lt;sup>15</sup>Related question is "If applying today, what would be the usual qualifications, if any, that someone would need to get this type of job?"

level is higher than their own evaluation specific for their job. Skill mismatch refers to a classification based on the ranges of skill levels measured in that job. A worker is qualified as under-skilled (over-skilled) if his/her skill proficiency is below (above) the minimum (maximum) value measured.<sup>16</sup> The last mismatch is related to fields of study, and arises when workers are employed in a different field from the education they received. It seems that mismatch ratios are very close to OECD averages and there is no apparent dissimilarity specific to job-matching in Turkey (Table 8). Given the low level of skill proficiency, the moderate level of under-qualification raises the question of low labor demand requirements. OECD (2016a) study documents lower or sometimes insignificant variation with respect to age-groups and firm-size.

Table 8: Qualification, literacy and field-of-study mismatch ( % of mismatched workers, by type ofmismatch)

Qualification mismatch			Skills mismatch					Field-of-st	udy mismatch		
		_		1	Literacy			Numeracy		1	
	Well-	Over-	Under-	Well-	Over-	Under-	Well-	Over-	Under-	Well-	Mis-
	matched	qualified	qualified	matched	skilled	skilled	matched	skilled	skilled	matched	matched
Turkey	75.5	11.6	12.9	84.7	12.8	2.5	87.5	6.1	6.4	56.2	43.8
OECD average	65.6	21.7	12.7	85.4	10.8	3.8	85.6	10.5	3.9	60.4	39.6

Source: Skills Matter: Further Results from the Survey of Adults Skills, (2016). OECD Publishing. Chapter 5, Table A5.7.

#### **4** Discussion

The picture emerging from Adults' skill survey show that Turkey can not provide enough quality education and training for adults. It is clear that Turkey is lagging far behind most OECD countries in almost all aspect of skill proficiency. Besides skill supply, there is also the issue of demand for such skills. If labor market does not sufficiently reward skill use, it would not induce workers to invest in skill promotion. From this perspective, it is not a coincidence that we observe low levels of skill proficiencies and skill use at work in all three domains (reading, writing and numeracy) in Turkey.

The fact that there is so little improvement in years of schooling put into question the funding of education. Compared to OECD countries and Euro (22), it is apparent that Turkey is spending not less in terms of its GDP. However the composition of spending suggest that

<sup>&</sup>lt;sup>16</sup>The survey asked workers whether they feel they "have the skills to cope with more demanding duties than those they are required to perform in their current job" and whether they feel they "need further training in order to cope well with their present duties". According to the survey's measure of skills mismatch, workers are classified as well-matched in a domain if their proficiency score in that domain is between the *minimum* and *maximum* score observed among workers who answered "no" to both questions in the same occupation and country. Quintini (2014), p. 41-42.

tertiary education has a priority. Obviously, this is the result of ongoing expansion in higher education that started in 2006. We can detect the expansion effect between age groups(Figure 24). Compared to age group 34-44 year-olds, younger generation is significantly more educated. The share of tertiary graduates exceeds 30%, nearly catches that of Germany.

When we discuss PIAAC results in terms of education level, we underline the fact that average proficiency level of a tertiary graduate in Turkey is equivalent to secondary education level of average OECD countries. The picture hardly changes even when we compare younger age groups which supposedly have higher education than older ones. Figure 25 show that much of the tertiary expansion has increased the share of shorter cycle (2-years vocational) higher education. It is likely that the quality of these short-cycle vocational institutions are very limited in improving skill proficiency. Unfortunately, because the household labor force surveys do not provide any distinction within tertiary education level, we do not have any information on wage premiums.

![](_page_31_Figure_2.jpeg)

The supply side is relatively easy to detect, however skill demand and labor market rewards are hard to measure. We will present two complementary observations from different classifications of skill demand. Figure 26 compares Turkey with European Union (28 countries) according to three indicators of human resources in science and technology.<sup>17</sup> In order

<sup>&</sup>lt;sup>17</sup>This indicator is based on occupational classification. See the notes in below the figure

![](_page_32_Figure_0.jpeg)

Figure 25: Total expenditure on educational institutions and composition of tertiary graduates

Further information: https://www.oecd-ilibrary.org/education/education-at-a-glance-2018\_eag-2018-en

to differentiate the generational trends, three indicators are regrouped for relatively younger age-groups. The gap in human resources is quite huge for Turkey. Average employment share of EU(28) are almost doubling that of Turkey. However the expansion in higher education which started in 2006 seems to change the trend in a positive way. It is good news that younger generation (25-34 year-olds) performs better than older generation (34-45 year-olds). While It seems that there is a convergence for age-groups in EU in recent years, there is a divergence for Turkey.

The last indicator of skill demand is the employment shares of technology and knowledge intensive sectors. Figure 27 displays the comparison of Turkey with respect to EU(28). It is evident that the structural gap between EU(28) and Turkey did not change across years. High and medium technology sectors have a relatively less weight in the manufacturing sector and knowledge intensive sectors have much less share in the total sectoral composition. There is almost no convergence in sectoral employment shares when we take into account the knowledge content in total output. Note that knowledge intensive distinction is important for service sectors particularly in term of service exports in EU(28) countries. These figure certainly reflects relatively poor performance of service exports in Turkey, compared to other developed countries.

Our assessment of PIAAC results for Turkey remains within the limits of OECD (2016a) report. Despite this limitation, there are several key points worth emphasizing, particularly for

![](_page_33_Figure_0.jpeg)

#### Figure 26: Human Resources in Science & Technology

Data source: Eurostat (based on EU Labour Force Survey data) Note: Human resources in science and technology by occupation include ISCO-08 major groups 2 and 3; Scientists and engineers include people who work in ISCO-08 groups 21 Science and engineering professionals, 22 Health professionals, 25 Information and communications technology professionals further information: http://appsso.eurostat.ec.europa.eu/nui/show.do?dataset=hrst\_st\_ncat&lang=en

![](_page_33_Figure_5.jpeg)

#### Figure 27: Employment in technology and knowledge-intensive sectors

Data source: Eurostat

Note: High and medium technology sectors include in NACE Rev.2 (2-digit) 21, 26, 20, 27, 28, 29, 30, 19, 22, 23, 24, 25, 33. Knowledge-intensive services sectors include in NACE Rev.2 (2-digit) 59, 60,61,62,63,72. Further information http://appsso.eurostat.ec.europa.eu/nui/show.do?dataset=htec\_emp\_nisced2&lang=en

public policy. We observe that adults in Turkey lack the skill proficiency required for sophisticated information processing tasks (level 3) and can only perform basic tasks on average with low skill level for literacy and numeracy (level 2). The use of skills at work or in everyday life has a frequency of less than once a month. Moreover, we repeatedly observe that the educational system has a limited capacity to upgrade skill proficiency, with labor market dynamics not encouraging their use. Although access to education has considerably increased (8 vears of compulsory schooling in 1998, higher education expansion since 2006), the younger population's performance does not get close to their peers' in other OECD countries. The performance gap remains substantial. Turkey's education system has to shift focus from quantity to quality and prioritize skill upgrading at work as well as at formal education. Low returns to skill is another institutional issue which probably reflects the structure of the economy and labor demand dynamics. Lack of incentives in the labor market restricts skill development of workers and leads to low investment in skill upgrading. We think that increases in product sophistication require enhanced proficiency in reading and writing so as to coordinate division of labor and sustain cooperation within the firm. It seems that this challenge needs further institutional elaboration for Turkey at all levels of skill development.

# Appendix

Table 9: Measuring the use of information-processing skills in the Survey of Adult Skills

Value	Frequency
1	"Never carried out"
2	"Less than once in a month"
3	"Less than once a week but at least once a month"
4	"At least once a week"
5	"Every day"
Source: 9	Skills Matter <sup>,</sup> Further Results from the Survey of Adults Skills

Source: Skills Matter: Further Results from the Survey of Adults Skills, (2016). OECD Publishing. Chapter 4, Box 4.1, p.97

Table 10:	Group	of tasks	: measured	for eac	ch skill
-----------	-------	----------	------------	---------	----------

Skills put to use at work/everyday life	Group of tasks measured in the survey
Reading	Reading documents (directions, instructions letters, memos, e-mails, articles, books, manuals, bills, invoices, diagrams, maps
Writing	Writing documents (letters, memos, e-mails, articles, reports, forms)
Numeracy	Calculating prices, costs or budgets; using fractions, decimals or percentages; using calculators; preparing graphs or tables; using algebra or formulas; using advanced mathematics or statistics (calculus, trigonometry, regressions)
ICT Skills	Using e-mail, Internet, spreadsheets, word processors, programming languages; conducting transac- tions on line, participating in online discussions (conferences, chats)

Source: Skills Matter: Further Results from the Survey of Adults Skills, (2016). OECD Publishing. Chapter 4, Box 4.1, p.97

### References

- OECD (2016a). Skills Matter: Further Results from the Survey of Adults Skills. OECD Publishing.
- OECD (2016b). The Survey of Adult Skills: Reader's Companion. OECD publishing.

OECD (2017). *Entrepreneurship at a Glance 2017*. OECD Publishing.

Polat, S. (2017). The expansion of higher education in turkey: Access, equality and regional returns to education. *Structural Change and Economic Dynamics*, 43:1 – 14.

Quintini, G. (2014). Skills at work: How skills and their use matter in the labour market.